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Case study: Findomestic Banka

Implementation of solution for digital signing and automated safe content sending

Case study:
Findomestic Banka a.d. Beograd
Industry: Financial institutions
Country: Serbia

Customer Profile:
Findomestic Banka a.d. Beograd is a member of the BNP Paribas Group, one of the largest bank groups in the world. It has been operating in Serbia since 2006. Findomestic Banka is a universal bank that provides its services to retail and corporate sectors, as a leader in the consumer lending at retail points of sale and in car loans market, as well. With its network of branches, all major cities in Serbia are covered, along with Bank's presence in more than 1600 points of sales of our partners. The Bank is permanently harmonizing its business with legal regulations related to banking and mastering new technologies offering an increasing number of services and possibilities to its clients.

Solution applies to:
• Banks
• Insurance companies

According to the Decision of the National Bank of Serbia (NBS), banks and insurance companies in Serbia have an obligation to provide NBS with reports electronically signed on FTP server of NBS in line with the established schedule (daily, weekly, monthly).

In order to comply with this NBS decision and to improve its business by automating the procedure, Findomestic Banka decided to implement the application solution for automated management of digital signatures for reports and their sending to NBS.

This solution represents a module of the end-to-end solution Aseba Banking Process Suite (Aseba BPS) - Enterprise Content Management intended for financial institutions, which offers an array of banking/financial products to its clients.

Having in mind client's requirements, DigiSigner is used for signing reports, while EMC Documentum Content Server is used for audit-secure archiving of reports and replying to NBS.

Integration of DigiSigner Solution with EMC Documentum Content Server ensures audit-secure archiving of documents, automated document exchange with NBS, timely notification of users regarding the results of document processing performed by NBS, enables automatic management of document life cycle, document signing through workflow, easy document search and availability with the history of changes.

Once a document is signed by a user, it is automatically archived on the Content Server. Upon completed archiving of the signed document, the Content Server automatically sends a report to the defined FTP location of NBS, and informs the user that the report has been sent.

Findomestic Banka has gained the following benefits from the application solution for automated management of digital signing for reports and their sending to NBS:
• Quality processing and faster exchange of information
• Consolidation of business processes and data (processing and exchange of official documents)
• Possibility to track statuses of reports and replies to NBS
• Integrity of content and credibility of documents which are exchanged with NBS
• Centralized data storage
• Centralized management of the entire system
• High data availability, security and safety

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