







Financial Results for Q1 2020 And Business Update





1Q 2020 results





1Q 2020: Highlights

- Very good quarter thanks to improvement in all segments:
 - Growing POS RS business and maintained performance of eCommerce, including 3D secure (Trides and hosted ACS), contribute to improving results of Payment
 - Higher efficiency translate to growth in profitability of Banking
 - Better results in Dedicated solutions due to new projects based on own solutions
- Acquisition of Bassilichie BiH closing the process of taking over Bassilichie business in the region
- No significant impact of COVID-19 on ASEE business so far



1Q 2020 ASEE Best Deals.

Banking

- → DO for an international bank in Serbia
- → **DE** for an international bank in Serbia
- Tezauri DWH for a bank in Serbia
- → Mobile Banking Licences and yearly support for a bank in Romania
- → **Apple Pay functionalities** for a bank in Romania
- → Consultancy services for a bank in Romania
- → SxS & mToken implementation for a bank in Nigeria
- > SxS modification for an international bank in Croatia



1Q 2020 ASEE Best Deals.

Dedicated solutions

- → LIVE Contact Centre for Pension Insurance Institute in Croatia
- → **LIVE GDPR module** for an insurance company in Croatia
- → **LIVE Contact Centre** for an insurance company
- → JAVA BPM Customer identification MSFT AI for a medical center in Romania
- → Dynatrace for a bank in Turkey



1Q 2020 Payten Best Deals.

eCommerce

- TriDES for an international bank in Croatia
- MSU* for an energy company in Turkey
- MSU* for a payment procesor company in Turkey
- MSU* for a hospital in Turkey (MLP Care)
- MSU* for an insurance company in Turkey (Sompo Japan Sigorta)
- B2B and Payment gateway solution for an automotive company in Turkey (BRiSA)
- Fraud solution for an eCommerce Marketplace in Turkey (N11)
- Mobile Payment e/m Commerce Instant Payment for a financial institution in Croatia

ATM and POS Related Services

- Mobile Branch for Banka poštanska štedionica Serbia
- UTMS & Gateway System Services in Romania
- ATM outsorcing for Podravska banka Croatia prolongation
- ATM delivery (HW & SW) to banks mainly in Croatia and BH;
- POS migration for Nova Ljubljanska banka Slovenia

^{*} Card Storage and Payment gateway solution





1Q'20: Very good quarter in all segments

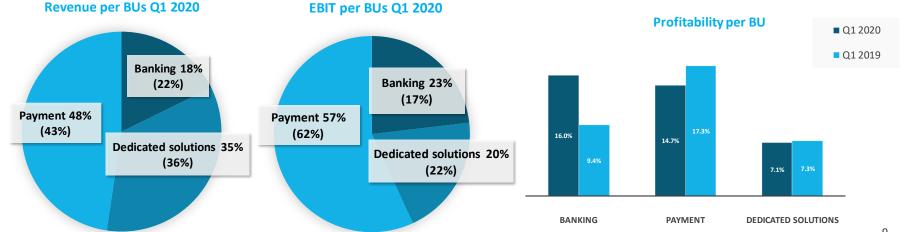
	mEUR				mPLN	
	Q1 2020	Q1 2019	% Diff	Q1 2020	Q1 2019	% Diff
Revenue	52.5	41.6	+26%	231.0	178.8	+29%
EBITDA	10.8	8.4	+29%	47.5	36.0	+32%
EBIT	6.5	5.0	+29%	28.4	21.6	+32%
NPAT	5.4	4.3	+24%	23.6	18.6	+27%
EBITDA %	20.6%	20.1%		20.6%	20.1%	
EBIT %	12.3%	12.1%		12.3%	12.1%	
EBIT non-IFRS	6.8	5.2	+31%	29.2	22.2	+31%
NPAT non-IFRS	5.6	4.6	+23%	24.1	19.6	+23%





1Q'20: Growth in all segments. Higher efficiency in Banking

mEUR	R	evenue			EBITDA			EBIT	
IIILOIK	Q1 2020	Q1 2019	Diff	Q1 2020	Q1 2019	Diff	Q1 2020	Q1 2019	Diff
Banking	9.3	9.0	0.4	2.1	1.3	0.7	1.5	0.8	0.6
Dedicated solutions	18.2	14.8	3.4	1.7	1.4	0.3	1.3	1.1	0.2
Non-Payment	27.5	23.7	3.8	3.8	2.8	1.1	2.8	1.9	0.9
Payment	25.0	17.9	7.2	7.0	5.6	1.4	3.7	3.1	0.6
Asseco SEE Group	52.5	41.6	10.9	10.8	8.4	2.4	6.5	5.0	1.4

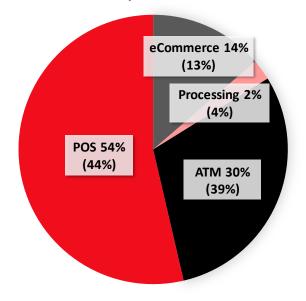




1Q'20: New acquisitions contributing mainly to POS

mELID.			
mEUR	Q1 2020	Q1 2019	Diff
eCommerce	3.4	2.3	1.1
Processing	0.6	0.7	-0.1
ATM	7.6	6.9	0.6
POS	13.4	7.9	5.5
Payment	25.0	17.9	7.2

Revenue per BUs Q1 2020







1Q'20: Improvement in most markets. Strong Serbia

ELID		Revenue				EBIT		
mEUR	Q1 2020	Q1 2019	Diff	% Diff	Q1 2020	Q1 2019	Diff	% Diff
B&H	1.7	2.1	-0.4	-17%	0.27	0.33	-0.06	-19%
Croatia	7.8	7.8	-0.1	-1%	0.66	0.77	-0.11	-14%
Iberia	6.2	4.2	2.0	+47%	0.06	0.16	-0.09	-60%
Latam	1.2	0.6	0.6	+90%	0.10	0.04	0.05	+124%
Macedonia	5.3	2.8	2.6	+93%	0.70	0.71	-0.01	-2%
Romania	6.0	5.6	0.4	+7%	0.28	0.00	0.28	
Serbia	16.1	14.0	2.0	+14%	1.93	1.27	0.66	+52%
Turkey	4.7	3.6	1.1	+30%	1.46	1.30	0.15	+12%
Central Europe	2.0	0.5	1.5	+276%	0.40	0.18	0.22	+121%
Other*	3.2	2.4	0.8	+33%	0.60	0.31	0.29	+94%
Eliminations	-1.7	-2.2	0.5		0.00	-0.06	0.06	
GASEE	52.5	41.6	10.9	+26%	6.46	5.01	1.44	+29%

^{*}Other entities include: Albania, Bulgaria, Kosovo, Montenegro, Slovenia





Liquidity





Net cash down after traditionally weak cash flow in 1Q

mEUR	Ass	eco SEE Group	
	31 Mar '20	2019 YE	Diff
Cash and short term investments	38.0	47.0	-9.0
Lease liabilities	-15.0	-15.6	0.6
Financial liabilities	-21.2	-25.1	3.9
Net Cash	1.7	6.3	-4.6
Receivables and Prepayments	49.9	54.4	-4.5
Liabilities, Provisions and Deffered Income	-39.2	-57.1	17.8
Inventory	5.9	8.7	-2.8
Operational Balance	18.3	12.3	5.9

^{*} Financial liabilities including: short-term part of acquisition related liabilities (1,8m EUR), short-term loans (9,7m EUR) and long-term loans (9,7m EUR)





Lower LTM cash flow after 1Q outflows

wEIID	Asse	co SEE Group	
mEUR	Q1 2020 LTM	2019	2018
Operating cash flow*	36.1	38.1	29.2
 IT Infrastructure for outsourcing 	-7.8	-10.0	-5.8
- infrastructure for IAD	-0.5	-0.5	-1.4
- Capitalized R&D	-0.2	0.0	-0.3
- M&A	-9.8	-10.6	0.0
- Other CAPEX	-2.2	-2.1	-2.6
Free cash flow	15.6	14.9	19.1
Debt Increase	11.2	12.7	3.8
Debt Service	-12.8	-12.3	-3.8
Total Cash Flow	13.9	15.2	19.0
Oper CF/EBITDA	118%	119%	119%
FCF/EBIT	83%	74%	128%

^{*}Excluding investment in outsourcing equipment presented in Inventory





Our response to COVID-19





Security and business continuity

- Majority of employees working from home
- All business trips and regular trainings cancelled
- Internal and external meetings take place but only virtually
- Personal security measures at all our offices





COVID-19 related threats

- BPO (call center) customers at Necomplus Spain exposed to overall economic slowdown, including turism
- Dropping number of interventions reducing revenues from POS maintenance on few selected markets (mainly Spain)
- Slower processing at Payten Serbia and fewer DCC transactions
- Slowdown in turism affecting independent ATM network (MoneyGet)
- Delays in infrastructure projects depending on external vendors
- Dropping number of **e-commerce transactions** in selected sectors

In all the above cases respective cost saving actions have been taken to minimize the input of expected slower business on P&L





COVID-19 cost saving actions

- Traditional salary increases in all business lines have been frozen
- Much more selective approach to recruitment has been introduced
- Enhanced holiday taking in Q2 has been introduced, depending on business line
- Depending on business line and local regulations (mostly Spain) temporary lay-offs were introduced
- Revision of all other costs resulting in selective cancellations or freezes has been made





COVID-19 related opportunities

- Higher demand for solutions assuring remote access to our customers' products/ services, including Digital Edge, Adaptive Elements, Digital Origination, Live Virtual Branch and similar
- Growing demand for solutions supporting online communication, remote document circulation and process automatization, including Live Contact Center, Video Chat, Asseco Business Correspondence and all solutions from Business Process Management family
- Growing volume of **e-commerce transactions** in selected sectors
- Modifications to implement regulatory changes at banks and public institutions





Potential long-term consequences (+/-)

- Possible delays in long-term implementation projects in progress
- Delays or even resignation from planned implementation projects which are no longer critical for our customers
- Attempts to renegotiate or even cancel long-term contracts by our customers due to decreasing scale of their business
- Further delays in delivering infrastructure projects depending on external vendors
- Maintaned high demand for solutions (mentioned on the slide above), assuring remote access to products/services, supporting online communication, remote document circulation and process automatization





Outlook for 2020

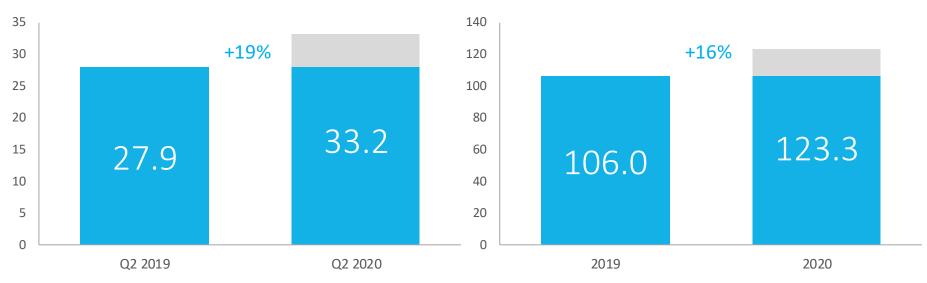




Total ASEE Group incl. Payten

mEUR	Q2 2019	Q2 2020	% Diff
Revenues BL	35.3	46.3	+31%
Margin1 BL	27.9	33.2	+19%

mEUR	2019	2020	% Diff
Revenues BL	135.5	176.9	+31%
Margin1 BL	106.0	123.3	+16%



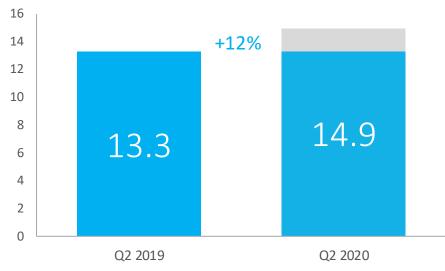
^{*} Backlog data as at April 24th, 2020

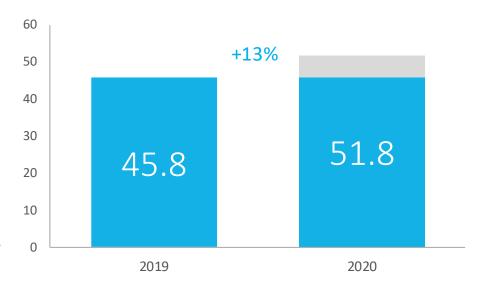


Banking and Dedicated solutions

mEUR	Q2 2019	Q2 2020	% Diff
Revenues BL	20.5	22.7	+11%
Margin1 BL	13.3	14.9	+12%

mEUR	2019	2020	% Diff
Revenues BL	69.8	91.1	+31%
Margin1 BL	45.8	51.8	+13%





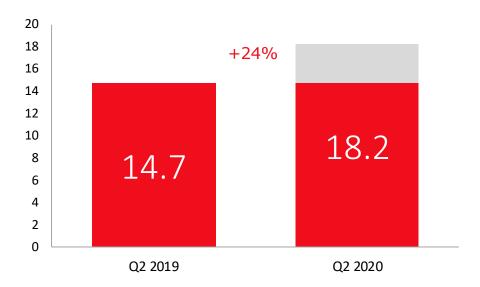
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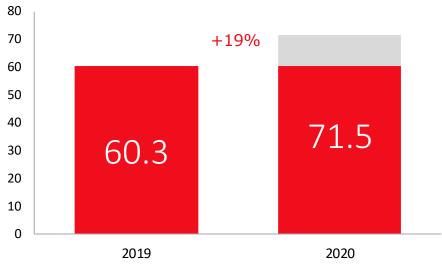


Payten

mEUR	Q2 2019	Q2 2020	% Diff
Revenues BL	16.0	23.6	+48%
Margin1 BL	14.7	18.2	+24%

mEUR	2019	2020	% Diff
Revenues BL	66.9	85.8	+28%
Margin1 BL	60.3	71.5	+19%





^{*} Backlog data as at April 24th, 2020





Thank you

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